



Clackamas
Community College

Advanced
College Credit
HIGH SCHOOL CONNECTIONS

2020-2021 Advanced College Credit (ACC) Survey Summary

During the 2020-2021 school-year, the ACC program conducted student surveys at the end of each term to collect program feedback. Approximately 18% of all ACC participants (571 out of 3,128 students) responded to the online survey, which was below the program's goal of a 25% response rate. Students from 23 high schools in 17 school districts participated in the survey. The electronic survey consisted of 20 questions. Survey response rates may be lower due to lower enrollment. The ACC program dropped 13% in unduplicated enrollment from pre-pandemic 2018-2019 (3,595 unduplicated students) to 2020-2021 (3,128 unduplicated students).

Program Feedback:

- Respondents learned about the ACC program: 51% from high school teacher, 15% from high school counselor, 10% from other students, 2% through social media and direct mail
- 23% of respondents reported accessing a college advisor either in the high school or at CCC, 29% of respondents reported accessing registration assistance
- 63% of respondents receiving free or reduced lunch requested to use the ACC Fee Waiver
- 86% of respondents were satisfied or very satisfied with their overall experience with the ACC program; 98% of respondents would recommend the ACC program to others
- 67% of respondents plan to attend a four-year college/university after high school, 14% plan to attend CCC
- 59% of respondents were unaware of CCC's Degree Partnership Programs, 16% requested information
- 20% of respondents indicated that their plans of attending college after high school have changed due to COVID-19

Demographic Information:

- 64% of respondents identified as female, 33 % male, and 3% non-binary
- 71% of respondents identified as white, 9% as Latinx, 8% as Asian, and 8% as Multiracial
- 15% of respondents identified as receiving free or reduced lunch
- 7% of respondents identified as receiving special education services (IEP or 504 Plan)
- 84% of respondents had at least one parent attend college

Below are key survey responses:

Question	Very Satisfied	Satisfied	Neutral	Dissatisfied
How satisfied were you with your overall experience with the ACC program?	28%	58%	13%	1%

Question	Yes	No
Would you recommend the ACC program to others?	99% (505)	1% (6)

Please indicate whether you agree or disagree with the following statements about your experience with the ACC program:

Question	Agree	Neutral	Disagree	Did not know about
The ACC website was easy to navigate. (www.clackamas.edu/acc)	47%	38%	13%	2%
The ACC Student Handbook provided helpful information.	34%	25%	1%	40%
The ACC Registration Instructions were easy to follow.	57%	30%	10%	3%
Course registration was user-friendly.	62%	25%	13%	1%
Paying for the course(s) online was simple.	71%	20%	5%	3%
Accessing my CCC Student Account for grades and transcripts was easy.	44%	32%	8%	15%

Please rate how much you agree or disagree with the following statements about your ACC course:

Question	Agree	Neutral	Disagree
The class syllabus outlined expectations and helped me succeed in the course.	61%	37%	2%
The course challenged me to develop my time management skills.	70%	27%	3%
The course challenged me to develop my study skills (e.g., reading and taking notes, making outlines, preparing for tests).	71%	24%	5%
The course helped me to clarify if I want to go to college in the future.	60%	33%	7%
I feel more confident about taking college courses.	73%	24%	3%
I understand how my ACC class applies to my future goals.	79%	19%	2%
Knowing I was earning college credit helped motivate me to stay engaged with my online classes.	79%	17%	4%

How did you register for your ACC classes?

Responses	
Online using the new (direct link) ACC Registration System	39%
Online using the old (CougarTrax) ACC Registration System	17%
My teacher helped me register online	15%
Online using Self-Service (Pilot Registration System in 2021)	13%
Not sure, my parent/guardian registered for me	10%
My high school counselor helped me register online	3%
Someone from the college helped me register (phone, email, registration event)	3%

What do you feel are the biggest challenges to your online learning?

Responses	
Staying motivated or engaged in my classes	33%
Feeling overwhelmed by stress and anxiety or other mental health concerns	25%
Having enough time to study	17%
Balancing taking care of my family and my school work	14%
Understanding the expectations of my online courses	7%
Access to a computer and reliable internet	4%