

How to setup Direct Deposit through Touchnet

Login to myClackamas

myClackamas Login

Security (show explanation)

- This is a public or shared computer
- This is a private computer

I want to change my password after logging on

College Email Address:

[Forgot your email address?](#)

Password:

[Forgot your password?](#)

Log On

Click on Payment Information

Clackamas Community College Portal > Students

69° F

Log Out

CougarTrax
User Account
Continuing Education (non-credit)
Account Information
Payment Information
My Documents
Financial Aid
Registration
Student Employee Information



On Monday, August 12th, we will begin upgrading student email to Microsoft Office 365. During this time, current students can access their email by logging in at: www.outlook.com/student.clackamas.edu. If you became a student after August 8th, your email will work once the upgrade is complete. We expect this process to be completed by August 14th.

[Learn more about the features Office 365 has to offer.](#)

myClackamas is currently not compatible with Internet Explorer 10. Please use either an earlier version of IE or Firefox.



Moodle will be undergoing an update on Wednesday, August 14 at 8pm. The system may be slow during this update, so please be patient if you are working during that time. The update should be complete by early Thursday morning. Should you have any difficulty accessing Moodle, please go to online.clackamas.edu to log in.



Streeter Academic Computer Lab Hours
Through Aug. 15, the Streeter Lab hours are: M-Th, 7:30am to 7pm. Aug. 19 – Aug. 29: M-Th, 7:30 am to 5pm. Sept. 3 – 5: T-Th, noon to 3:30pm. The Streeter lab will re-open Sept. 30. If you have questions, contact Patricia at ext. 3070 or

myWeek

ToDo

Finals Schedule

Today's Date: Thursday, August 15, 2013

August 2013						
S	M	T	W	T	F	S
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7

Thursday, August 15



ASG: Message

Calendar

Survey

Message from ASG:

ASG FY!!

CASE

Graduating? Are you career ready? Sign-up for CASE prior to graduating and receive job search assistance for up to six months. Unemployment in Clackamas County is about 7% it is important to

Click on Pay and Account Information

Clackamas Community College Portal > Students

69° F

Log Out

CougarTrax

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Thursday, August 15

7:30 AM

This should link you to Touchnet

The screenshot shows a web portal with a top navigation bar containing links for My Account, Payments, Payment Plans, eBills, and eRefunds. Below this is a secondary navigation bar with Account Activity, My Profiles, and Authorized Users. The main content area is divided into two columns. The left column contains an Account Alerts section with a yellow box about refund setup, an Announcements section with text about new features, a Helpful Tips section with two bullet points, a New feature! section about payment methods, and a bold warning about bank routing numbers. The right column contains a My Account section with a yellow box for Current Account Status showing a balance of \$0.00 and buttons for Make a Payment and View Account Activity. Below that is a Statements section with an eBill Statement showing the latest bill for a Student Account posted on 7/3/13, with an account type of Student Account, a statement date of 7/3/13, and a bill amount of -\$70.00.

My Account **Payments** **Payment Plans** **eBills** **eRefunds**

Account Activity **My Profiles** **Authorized Users**

Account Alerts

To have your refunds deposited directly, complete your setup on the [Refund Account Setup](#) page.

Announcements

CCC is adding new features each term to make your payment process better. See the New Feature text below for updated information. If you are making a payment, click on any Make A Payment link, then click on the Pay link under Action on the far right hand of the screen.

Helpful Tips:

- To make a payment on your current term (Spring) balance, simply click on Make a Payment from this page.
- To make a payment on a previous (Winter) term, click on recent account activity, select term, click on Make a Payment from that page.

New feature! You may now select your checking or savings account as a method of payment. Go to My Profiles/Payment Profiles. When choosing a payment method, select Electronic Check if you would like your payment to come directly from your checking or savings account.

Please make sure your bank routing number and bank account number are correct. You may be charged up to a \$25 fee for any returned items.

My Account

Current Account Status

Balance: **\$0.00**

[Make a Payment](#) [View Account Activity](#)

Statements

eBill Statement

Your **latest bill** for Student Account was posted on 7/3/13.

Account Type:	Student Account
Statement Date:	7/3/13
Bill Amount:	-\$70.00

The Announcements section to the left of the screen lists helpful tips, new features or information about making payments

My Account **Payments** **Payment Plans** **eBills** **eRefunds**

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[Make a Payment](#) [View Account Activity](#)

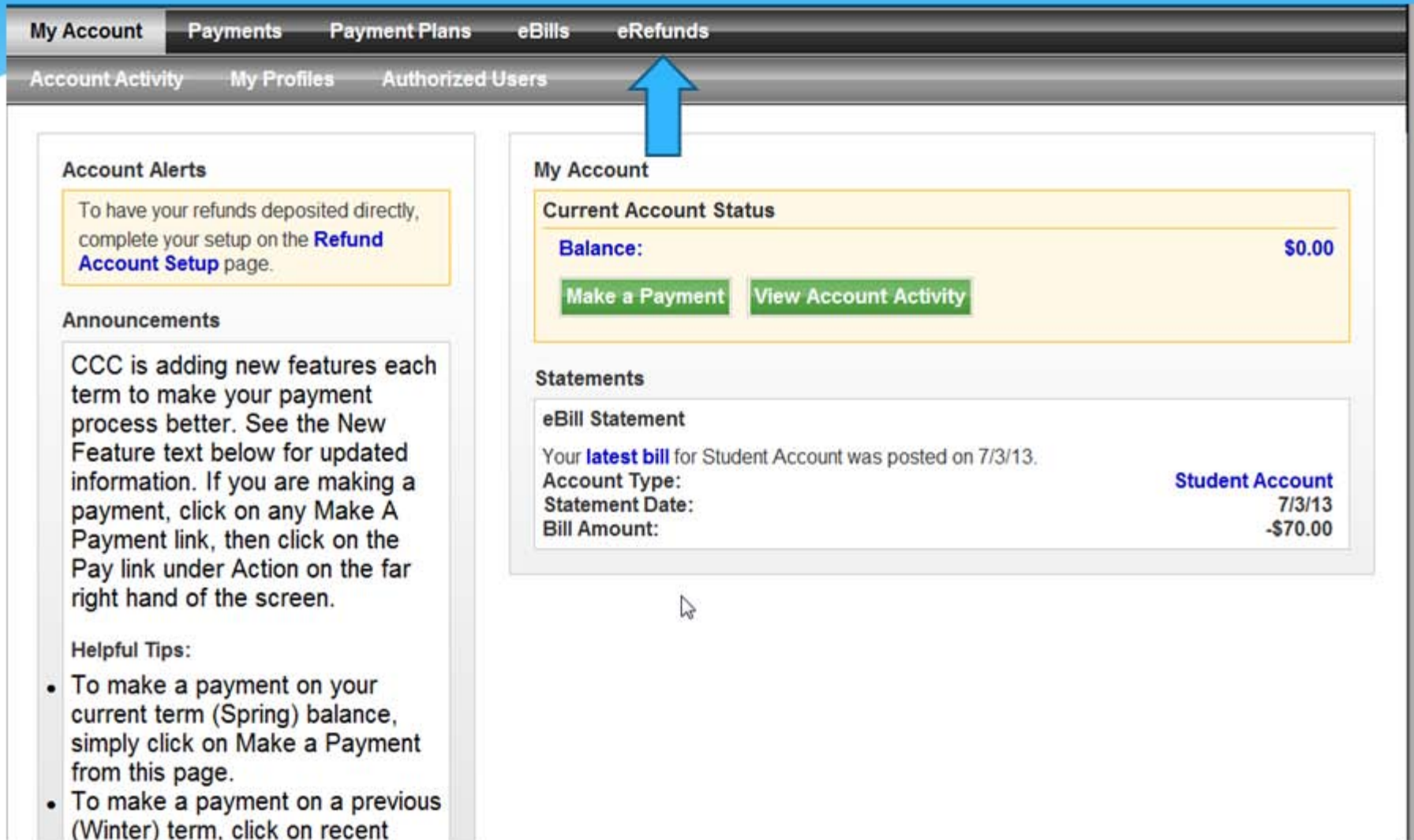
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eBill Statement

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Payments can be made by clicking on the **eRefunds** tab at the top of the screen.



The screenshot shows a web portal interface with a navigation bar at the top. The navigation bar includes tabs for "My Account", "Payments", "Payment Plans", "eBills", and "eRefunds". Below the navigation bar, there are several sections: "Account Alerts", "Announcements", "My Account", "Current Account Status", "Statements", and "eBill Statement". A blue arrow points to the "eRefunds" tab in the navigation bar.

My Account **Payments** **Payment Plans** **eBills** **eRefunds**

Account Activity My Profiles Authorized Users

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My Account

Current Account Status

Balance: **\$0.00**

[Make a Payment](#) [View Account Activity](#)

Statements

eBill Statement

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Account Type: **Student Account**

Statement Date: 7/3/13

Bill Amount: -\$70.00

This will take you to the eRefunds screen. Next step is to click on the **Set up Account** button.

My Account Payments Payment Plans eBills **eRefunds**

eRefunds

eRefunds puts money in your account...FAST!

Direct Deposit is the secure and convenient way to get your refund.

No more trips to the bank or waiting for a paper check.

[Set up Account](#)

Direct Deposit Bank Account

Account Description

No account has been set up.

Actions

[Set up Account](#)

To sort, click on the desired column header.

Date	Time	Type	Reference Number	Amount(\$)
5/9/11	17:30:38	ACH	252	-5.00
5/9/11	17:47:54	ACH	254	-4.00
5/9/11	18:00:11	ACH	256	-3.00
5/9/11	18:05:05	ACH	258	-2.50

Enter account information and click on the **Continue** button.

Set Up Refund Account ✕

Account Information

***Indicates required fields**

Personal accounts only. No corporate accounts, i.e. credit cards, home equity, traveler's checks, etc.

Do NOT enter debit card number. Enter the complete routing number and bank account number. The illustration shown is only an example to show where to find the routing number and bank account number on a personal check.

*Account type:

Select account type ▾

*Routing number:

[\(View example\)](#)

*Account number:

*Confirm account number:

*Name on account:

*Save payment method as:
(e.g. Primary Checking)

Continue

Cancel

A confirmation screen will appear. Check to make sure your account information is correct. Read the full agreement. If you agree with the terms of the agreement, check the **I Agree** box. Click on **Print Agreement** if you would like a paper copy of the agreement. Click on the **Continue** button.

Set Up Refund Account ✕

I hereby authorize **Clackamas Community College** to initiate recurring credit entries to my Depository according to the terms below, and for my Depository to debit or credit the same to such account. In the event that this electronic payment is returned unpaid for any reason, I understand that a **\$25.00** return fee will be added to my student account.

Name:

Address:

Depository:

Routing Number:

Account Number:

This agreement is dated Friday, April 4, 2014.

For fraud detection purposes, your internet address has been logged:

at 4/4/14 1:47:36 PM CDT

Any false information entered hereon constitutes as fraud and subjects the party entering same to felony prosecution under both federal and state laws of the United States. Violators will be prosecuted to the fullest extent of the law.

To revoke this authorization agreement you must contact: staccounts@clackamas.edu

Print and retain a copy of this agreement.

Please check the box below to agree to the terms and continue.

I Agree

[Print Agreement](#)

[Continue](#)

[Cancel](#)

You have successfully created a direct deposit ACH refund account!
Click on **Edit** or **Remove** to change or delete any account information.

My Account Payments Payment Plans eBills **eRefunds**

eRefunds

Your new ACH refund account has been saved.

eRefunds puts money in your account...FAST!

Direct Deposit is the secure and convenient way to get your refund.

No more trips to the bank or waiting for a paper check.

Direct Deposit Bank Account

Account Description	Actions
	Edit Remove

Refund History for

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