

Raising the Bar: Standardized Training for Unlicensed Caregivers

Use of unlicensed staff in assisted living, residential care and home care settings may expand the pool of workers, but it also burdens providers who need quality staff.

CCC offers training for home care and ALF/RCF personal care assistants. The two-week, 50-hour training includes nursing assistant skills, customer service, communication skills, professional standards, memory care and home management skills.



For more information:

Program Director:
Kristen Hamer Hunt, MSN, RN
503-594-0671

Customized Training:
Teresa Robertson
503-594-3200

www.clackamas.edu/customized-training

PERSONAL CARE ASSISTANT PROGRAM

AT CLACKAMAS COMMUNITY COLLEGE

PCA

Embracing Quality of Life



 **Clackamas**
Community College
CONNECTIONS WITH BUSINESS & INDUSTRY

Topics covered in this program include:

- Standardized quality training for in-home caregivers
- 50 hours of training with a certified instructor who is a registered nurse
- Five Continuing Education Units (CEU)
- State of Oregon recognized non-credit training certificate
- CPR/AED first aid training - American Heart Association
- Oregon food handlers certificate

- Use of Clackamas Community College's state-of-the-art nursing assistant laboratory
- Quick, two-week training period
- Ongoing assessments and feedback
- Customer service
- Communication skills
- Conflict resolution professional standards
- Basic nursing assistant skills
- Memory care
- Medication overview
- Home management skills
- Hospice care

PCA

Embracing Quality of Life



Learn from medical professionals and with a diverse group of students!

Train using state-of-the-art equipment!

