CHRONICLE

ORWEF March 2017

Vince Chavez

FOG Program Coordinator

503 896-7164 chavezv@cleanwaterservices.org







New Season's Market

- Very heavy food production
- Plumbing Engineer's design anticipated 90 days

20 days in service



7703 BEETRICAL BOOM

30 days in service



Discovery Frequency – 30 days / likely to be 24 - 26 days

- Works out fine for the Sewer Agency
- Not so fine for long term operational costs





69 days in service - Very Heavy By-Pass

Red Robin

- Heavy food production
- Expecting to take over sales from Wilsonville & Beaverton
- Plumbing Engineer's design anticipated 90 days (1st spec 1000 gallon)

22 days in service



43 days in service





<u>Regulatory Frequency – 30 days</u>

- Works out fine for the Sewer Agency
- Not so fine for long term operational costs





73 days in service - Heavy By-Pass



Did they choose the right grease interceptor?









Cacaklacks & Zeeks - (2 more kitchens coming on board)

- High food production
- Using <u>2 of 4 kitchens</u>: No ware washing, only 3comps, Handwash (s), Foodprep (s), floor drain (s)
- Plumbing Engineer's design anticipated 30 days (Regulatory Frequency 20 days)









Local Pumper invoice

- \$ 110.00 per service
- <u>\$ 11.00</u> 10% environmental fee
- \$ 121.00 Total per service
- \$ 1452.00 Total yearly costs

Legacy Metal 35/70 HGI

25% rule

15 inches total depth 3.75 working depth (гос & solids)

An effective frequency would be least every 5 days

365/5 = 73 73 x \$121.00 = \$8,833.00













Between 180 - 260 days after additives were stopped from being used

Directly discharging additives into the HGI

Contractors just punch a hole come back in 3 – 6 months







County Health Dept closed FSE

Video Poker place

Chronic issues with Back-ups

Contacted Sewer Agency

- Understand reason for backups
- All F&D connected
- 3comp, handwash, Prep, Mop
- Pumper info long time since service, outstanding bill
- Potential to impact food service in leased space next door
- Potential to cause health hazard in building
- Next door creates far more FOG
- HGI's same brand/model
- No issues next door

Fix to re-open FSE

- Service HGI
- Jet line between HGI & Public
- Provide invoice for services rendered







FSE Thai - food service

Basement space Next door

- Drains & utility sink not connected
- This food service is in the basement
- Far more FOG production here





Same size of HGI

- Dishwasher is hooked-up
- Except drains in upper right photo
- HGI to small for operation
- Flushing out HGI and pushing to Public







How many backups ?





Can the onions just be washed off?

&

What about the food wrapping paper / bottom box?







				W DOCUMENTATION			
			verf	flows from the sanitary sev	wer s	system. When co	mplete, email this
form to event@cleanw						DI	
Report date: November 13, 2015		t completed by nce Gladden	:			Phone: 503 615-658	27
			n•3	46 se 2 ND Ave. in Baseme	nt of		57
Date and time		and time City					Date and time
	rflow began: was notified:					e and time City ved at site:	overflow ended:
11/13/15 11:00		/15 11:30		city crews responded		13/15 11:45	11/13/15 12:00
11/15/15 11.00	11/13/	15 11.50		to lateral blockage	11/	15/15 11.45	11/15/15 12.00
Was this overflow from	m the	Was this over	flo	w from the private system	If	this overflow wa	s from the private
public sanitary sewer				a building) and caused	sy	stem (including i	nside a building)
system?				he public sewer system?			oblem in the private
🛛 yes 🗌 no		🛛 yes 🗌 no	0				he overflow reach
						e stormwater syst	tem or a body of
						ater)?	
]yes ⊠no	
If either of the first tw	o quest	ions above is a	ins	wered "yes," you must cal	1 OF	RS, DEO and C	WS as soon as
				flow. If the overflow is en			
private system probler	n, you i	must call DEQ	and	d CWS (not OERS). See the	he Sa	anitary Sewer Ov	verflow Response
sheet in the sampling			ma	tion on reporting.			
DEQ: Mark Hynson			W	S: (day) 503-547-8100		OERS: 1-800-4	52-0311
Water Qualit	-			(after hrs) 503- 681-360	00		
Date and time DEQ ar	nd OER			person contacted		OERS incid	ent number
11/13/15 1:51 PM				k Hynson		1015-2490	
The overflow was from				e other (describe)		orce main Dpu	mp station
-	-					1.1.1.01	· · · · · · · · · · · · · · · · · · ·
The overflow was cau				roots 🔲 other blockage pipe break 🗌 other (desc		high flows due t	o rainfall
Did the overflow reach	h a catc	h basin, ditch,	or s	storm drain? 🗌 yes 🔀 ne	0		
		-		, or other body of water?	∟у	es 🖂 no Name	•
Were samples taken of	f the wa	ater body? 🗌 y	/es	🖂 no			
		1 1 1			· •	.1	1.0.11
Estimated flow rate	an	d total volume	of	overflow: < 100 gallons I	low	was this estimate	e made? Homeowner
estimate							
Were signs posted at t	he site	of the overflow	?[yes 🛛 no Describe a	nv of	ther public notice	actions
······						F	
Describe the cause of	the ove	rflow and the C	City	's response to stop and cle	ean u	ip the overflow: '	The Las Parrillas
business operates a co	mmons	ary out of this	bui	lding. The operator on site	e tolo	us he selfcleans	the outside grease
				ral fairly often and recentl			
				the main Line was isolated			
				eason the City's leagle tea			
				kage and restore flow. The			
				served in the lateral of this	busi	iness (see provid	ed pictures). Our
F.O.G personal spoke	with th	e owner about	the	grease issue.			









vd. Beaverton, OR 97005	City	
Concert Concer		
s PCRT COMLET CO	KENHOLE MAC	
s PCRT COMLET CO		
s PCRT COMLET CO		
NDER: FOG Layer DOES In	· · · · · · · · · · · · · · · · · · ·	
GRD #1 (2 Hydro [] Gravity)	GRD #2 (@Hydro D Gravity)	GRD #3 (HydroGravit
	Bakery	
/ Inches	Inches	<i>bednes</i>
1.5 Anches	Intries	thebes
VI - or Aline -		
Fully Functional	Annual	Fully Functional
	and the second	🗌 Needs Repair
haven's second se	Needs Inspection	Needs inspection
pupi-out		
⊠Yes □No	☑ Yes □ No	∐Yes □No
Removal Device serving this is in materials. ons, LLC grany Print nar within 10 days to: check one or write in): <u>Vince C</u>	estabilishment was cleaned o <u>Crey</u> Pattuso no of person with performed vertice Shavaz- Clean Water Services	
	GRD #1 (2) Hydro [] Gravity) Collee Shop 1 Inches 1.5 Inches Merseure [] Fully Functional [] Needs Repair [] Needs Repair [] Needs Inspection Magenty [] Yes [] No [] Yes [] No ertify thet all information p Removal Device serving this id materials. ons, LLC (pany) Brint nar (thin 10 days to: (beck one or write in): Vince C	Collee Shop Bakery I Inches Inches Inches Inches

p,

DADI INI	~	2041 Marc Aven Tocoms, We 984	and the second sec	_55)
LAKLIN	ر اب	Ph 253.577.35 Tax 253.627.76	22 Manifest/ Ticket Numb	10r - 367	530
INTERNATIO	NAL	0.000	Pomp Out Date	_8/	1/1
Account Number <u>437942</u>			Odometer Reading	180	\$12Z
Account Name Take Bell	-		Fump Out Start Time	10:	15
	lartin	MIZZ' ave	Pump Out Find Time	11:	06
civ_Tuala/14		State_OK	Pumping Methodology	FF	>
Iderceptor/Trap Capacity35		- Gallans	LongihWidth	Depth	_
GREASE INTERCEPTOR		(inches)	GREASE TRU		1 1 1
lotal depth of the interceptor?	1.1		Total depth of the grease trap?	r	(Indie:
poroximated depth of fairs, oils & grosse? (intel cell)	12.1				14
opproximate depth of solid materials on bottom? (niet)	call)		Approximated dopth of tals, uils &	groase?	En
Approximate depth of water? (inlet cell)	vi20)		Approximate depth of solid materia	als on bottom?	1 47
opprovidence of the state of the cont	-		Approximate depth of water?		1
lds/cover accessible?	YES	NO	and the second se	I VES	T NO
No cover accessiony			Uds/covpr accessible?	1	1 00
tash or non-tood debris Inside Interceptory	3		Trash or won-food delaits ?	1	1 1
let fiature clear of prease & solids?			Trep belfic(s) removed & cleaned?		1 7-
let fature in place & in grout condition?		1	Irap refiled with water?		
affic fixture clear of grease & colids?	1.1.1		Trap fore of accumulated materials		
sille focure in place & in good condition?	1. 10. 11		Town from the store store and the store for the store	75	1
utiet fature clear of grease & solids?			Trap functioning properly?	7	
meter Burren in aller Bit			Trop in need of any repairs?		
actes nature in place & in good (in (Gran?					
affies & walls form of accumulated metadate?		- V		1	4
affies & walls free of accumulated materials?		X		vice reau	ato
affies & wells free of accumulated materials?		-*	Emergency ser	vice requ	este
affies & wells free of accumulated materials?	_	-*	Emergency ser		
affies & wats free of accumulated materials? tarceptor functioning properly? terceptor in need of any repairs?		-*	Emergency ser		
affies & wal's free of accumulated materials? tarceptor functioning properly? terceptor in need of any repairs?		*	Emergency ser by Charles So		
affies & wal's free of accumulated materials? tarceptor functioning properly? terceptor in need of any repairs?		*	Emergency ser		
affies & wal's free of accumulated materials? tarceptor functioning properly? terceptor in need of any repairs?			Emergency ser by Charles So		
affies & wal's free of accumulated materials? tarceptor functioning properly? terceptor in need of any repairs?			Emergency ser by Charles So		
affies & wal's free of accumulated materials? tarceptor functioning properly? terceptor in need of any repairs?			Emergency ser by Charles So		
sflies & wells free of accumulated materials? tarceptor functioning properly? terceptor in need of any repeirs?		*	Emergency ser by Charles So		
ffice & wells free of accumulated materials? tarceptor functioning properly? terceptor in need of any repeirs?		*	Emergency ser by Charles So		
affies & wal's free of accumulated materials? tarceptor functioning properly? terceptor in need of any repairs?			Emergency ser by Charles So		
affies & wats free of accumulated materials?		*	Emergency ser by Charles So Speake trap, Flo Toilets have be Call a Plumber 1	. Customen or drains en backin for Hydra	r say and g ap Sel
effice a wats free of accumulated materials?	e out, and		Emergency ser by Charles So Speace trap, Flo Toilets have be Call a flumber y		
sility manager or or cuty optime of notified of the second	erout, and		Emergency ser by Charles So Speace trap, Flo Toilets have be Call a flumber y	. Customen or drains en backin for Hydra	r say and g ap Sel
stites & wats free of accumulated materials?	er out, and	transition of the great	Emergency ser by Charles So Speace trap, Flo Toilets have be Call a flumber y	. Customen or drains en backin for Hydra	r say and g ap Sel
sflies a wats free of accumulated materials? carceptor functioning properly? Le coptor in need of any repeirs? prime offer sitility memoper or on duty possessed notified of the pum py of FOG interceptor/Grasse Trop Pump Out Report le riffication	ar at his es	radisminent for the	Emergency ser by Charles So Speak <u>e trap, Flo</u> <u>Toilets have be</u> <u>Call a Plumbler</u> y audinterceptor/grease trap?	Customer or drains en backin for Hydro	r say and g ap Sel
effice a wats free of accumulated materials? carceptor functioning properly? Lerceptor in need of any reperies? minimized accumulation of the pum prof FOG Interceptor/Grasse Trop Formp Out Report to riffication. andy certify that all information provided forces to be	it at it is py	radius nineral for the i	Emergency ser by Charles So Speak <u>e trap, Flo</u> <u>Toilets have be</u> <u>Call a Plumbler</u> y audinterceptor/grease trap?	Customer or drains en backin for Hydro	r say and g ap Sel
stitus a wats free of accumulated materials? carceptor functioning properly? the coptor in need of any repers? primeoder stituy memoper or on duty parameted notified of the pum pv of FOG Interceptor/Grasse Trop Pump Out Report to rtification andy certify that of information provided function to the	it at it is py	radius nineral for the i	Emergency ser by Charles So Speak <u>e trap, Flo</u> <u>Toilets have be</u> <u>Call a Plumbler</u> y audinterceptor/grease trap?	Customer or drains en backin for Hydro	r say and g ap Sel
sifies a wats free of accumulated materials? tarceptor functioning properly? dereptor in need of any repeirs? ommenter sifility memory or on duty partnessel notified of the pum py of FOG Interceptor/Grasse Trop Fump Out Report le rtification andy certify that of information provided function to the	it at it is py	radius nineral for the i	Emergency ser by Charles So Speak <u>e trap, Flo</u> <u>Toilets have be</u> <u>Call a Plumbler</u> y audinterceptor/grease trap?	Customer or drains en backin for Hydro	r say and g ap Sel
stitus a wats free of accumulated materials? carceptor functioning properly? the coptor in need of any repers? primeoder stituy memoper or on duty parameted notified of the pum pv of FOG Interceptor/Grasse Trop Pump Out Report to rtification andy certify that of information provided function to the	it at it is py	radius nineral for the i	Emergency ser by Charles So Speak <u>e trap, Flo</u> <u>Toilets have be</u> <u>Call a Plumbler</u> y audinterceptor/grease trap?	Customer or drains en backin for Hydro	r say and g ap Sel
stites a wats free of accumulated materials? sarceptor functioning properly? decoptor in need of any reperie? ammodes sature of the second star provided of the pum py of FOG interceptor/Grasse Trop Pump Out Report be riffication and y certify that of information provided herein to true abilityment was cleaned completely of residual fore, alls Mindel Barty	it at it is py	radius nineral for the i	Emergency ser by Charles So Speak <u>e trap, Flo</u> <u>Toilets have be</u> <u>Call a Plumbler</u> y audinterceptor/grease trap?	Customer or drains en backin for Hydro	r say and g ap Sel
effice a wats free of accumulated materials? anceptor functioning properly? be coptor in need of any reperie? ammacher effity memorer or on duty poisons of notified of the pum py of FOG interceptor/Grasse Trap Pump Out Report be nification such a consister of information provided herein to true ability methy that of information provided herein to true ability methy that of information provided herein to true ability methy that of information provided herein to true ability and the Part La	it at it is py	radius nineral for the i	Emergency ser by Charles So Speace trap, Flo Tollets have be (a)) a flumbler y and interceptor/crease trap? Incharma oper?	Customen or drains <u>en backin</u> or Hy <u>ero</u> ¥rs stor service jou this 2937	r say and g ap Sel
effice a wats free of accumulated materials? anceptor functioning properly? be coptor in need of any reperie? ammacher effity memorer or on duty poisons of notified of the pum py of FOG interceptor/Grasse Trap Pump Out Report be nification such a consister of information provided herein to true ability methy that of information provided herein to true ability methy that of information provided herein to true ability methy that of information provided herein to true ability and the Part La	it at it is py	radius nineral for the i	Emergency ser by Charles So Speace trap, Flo Tollets have be (a)) a flumbler y and interceptor/crease trap? Incharma oper?	Customer or drains en backin for Hydro	r say and g ap Sel
stites a wats free of accumulated materials? sarceptor functioning properly? decoptor in need of any reperie? ammodes sature of the second star provided of the pum py of FOG interceptor/Grasse Trop Pump Out Report be riffication and y certify that of information provided herein to true abilityment was cleaned completely of residual fore, alls Mindel Barty	it at it is py	radius nineral for the i	Emergency ser by Charles So Speace trap, Flo Tollets have be (a)) a flumbler y and interceptor/crease trap? Incharma oper?	Customen or drains <u>en backin</u> or Hy <u>ero</u> ¥rs stor service jou this 2937	r say and g ap Sel
strice a wats free of accumulated materials? sarceptor functioning properly? derecator in need of any reperie? ammender cility memory or on duty passassed notified of the pum py of FOG interceptor/Grasse Trap Pump Out Report be riffication and y certify that of information provided herein to true abilityment was cleaned completely of reserval fate, als attracts of Sendor extinction investigation Trap Pump Out (attracts of Sendor extinction investigation Trap Pump Out	it at it is py	radius nineral for the i	Envergency ser by Charles So Speace trap, Flo Tollets have be (a)) a flumbler y and interceptor/crease trap? Incharma oper?	Customen or drains <u>en backin</u> or Hy <u>ero</u> ¥rs stor service jou this 2937	r say and g ap Sel
effice a wats free of accumulated materials? carceptor functioning properly? derecator in need of any repeirs? anni enter efficy memory or on duty parament notified of the pum evol FOG interceptor/Grasse Trap Pump Out Repeir to trap reflection addishment was cleaned completely of resolval faits, als MAMA Barbar addishment was cleaned completely of resolval faits, als addishment was cleaned completely of resolval faits, als	it at it is py	radius nineral for the i	Emergency ser by Charles So Speake trap, Flo Tollets have by Call a Plumble y and interceptor/grease traps forther managers providence and thus the trap or interceptor service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap of the trap service and the trap of the trap of the trap of the trap of the trap service and the trap of the trap	Customen or drains en back in or Hydro Ves Kor service for this 2937 Vise that member 91	r say and g ap Sel
- \	it at it is py	radius nineral for the i	Emergency ser by Charles So Speake trap, Flo Tollets have by Call a Plumble y and interceptor/grease traps forther managers providence and thus the trap or interceptor service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap of the trap service and the trap of the trap of the trap of the trap of the trap service and the trap of the trap	Customen or drains <u>en backin</u> or Hy <u>ero</u> ¥rs stor service jou this 2937	r say and g ap Sel
stites a wats free of accumulated materials? tarceptor functioning properly? derecator in need of any reperie? ammracher cility memoper or on duty passass el notified of the pum evol FOG interceptor/Grasse Trap Pump Out Report le riffication anticy certify that of information provided herein to true abilityment was cleaned completely of resolval fore, als attrive of Sendor extinction in out that Trap Pump Out (attrive of Sendor extinction in the pump Out	it at it is py	radius nineral for the i	Emergency ser by Charles So Speake trap, Flo Tollets have by Call a Plumble y and interceptor/grease traps forther managers providence and thus the trap or interceptor service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap of the trap service and the trap of the trap of the trap of the trap of the trap service and the trap of the trap	Customen or drains en back in or Hydro Ves Kor service for this 2937 Vise that member 91	r say and g ap Sel
effice a wats free of accumulated materials? carceptor functioning properly? be ceptor in need of any reperie? ammender efficient of the property of the p	it at it is py	radius nineral for the i	Emergency ser by Charles So Speake trap, Flo Tollets have by Call a Plumble y and interceptor/grease traps forther managers providence and thus the trap or interceptor service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap of the trap service and the trap of the trap of the trap of the trap of the trap service and the trap of the trap	Customen or drains en back in or Hydro Ves Kor service for this 2937 Vise that member 91	r say and g ap Sel
stites a wats free of accumulated materials? sarceptor functioning properly? lerceptor in need of any reperly? interested in need of any reperies? minimized accumulation provided of the pump of if CG interceptor/Grasse Trop Pump Out Report le nification we tig that all information provided herein is true abiofument was cleaned completel/ of research fate, alls and the Back to Back to Back to Back to Back to Back (atom of Sendor recipication if ownition Trop Pump Out atom of Sendor recipication if ownition Trop Pump Out interest Minimum Or Representative of Earling	it at it is py	radius nineral for the i	Emergency ser by Charles So Speake trap, Flo Tollets have by Call a Plumble y and interceptor/grease traps forther managers providence and thus the trap or interceptor service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap service and the trap of the trap of the trap of the trap service and the trap of the trap of the trap of the trap of the trap service and the trap of the trap	Customen or drains en back in or Hydro Ves Kor service for this 2937 Vise that member 91	r say and g ap Sel

intronation. - America's leading provider of rendering, rocycling, and recovery solutions to the Nation's food industry,

.

1.00



FOG case study begins – F&D connections & Increase food service April 19th, 2012 Laurel Parc 15850 NW Central Drive, Portland, OR



Top of the Line

Medical Building No food service

1st MH with FOG issues

Laurel Parc is the only FSE discharging to this point.

Basic set-up for any Commercial/Industrial food operation

This equipment keeps pushing food scrapes and FOG downstream

Public Sewer "conveyance" on to the WASTEWATER TREATMENT PLANT



Garbage Grinder



Water Heater Booster

Work Horses of a Commercial/Industrial Kitchen





FOG abatement system Hydromechanical Grease Interceptor (HGI) 50/100 3 comp sink plus **two** other connections.

One of the connections is being used for additives to by-pass the HGI





Pre-wash/garbage grinders & Dishwasher

are not providing FOG protection







Kitchen Lateral









MH 801785

Sewer Use: Sanitary Total Length: 111.0 Direction of Survey: Downstrea Surveyor Name: jerry Certificate Number: u-307-4470 Weather: Dry Street: nw central drive Shape: Circular Purpose Maintenance Related leaving: No Pre-Cleaning Date: 0/11972012 AM

The Perfect Strom

Anything can dislodge this grease log

Two other feeds coming into MH

Plumbing codes are written, so garbage grinders and dishwashers can connected directly to the public system. WHY:

Grease interceptor will fill to fast with the garbage grinder.

Dishwasher will flush out the FOG from the grease interceptor.

These are not reasons to by-pass pretreatment, but an indicator that the pretreatment system is too small for the operation



Drains that should be connected



First cycle from dishwasher impacting downstream MH





Screens in handwash sink used to dump something

Can't get lid off pushes hose in to vacuum







13 months in service

Inaccessibility for maintenance & inspection

• Problem for Plastic as well as fiber glass models



Trying cleaning the Square through the Circle

I reached my arm past the 24" concrete riser

What happens when the concrete riser is 7'






Customer: AM City: cws Purpose: Maintenance Relate

Feet: 256.4

Customer: City: cws Purpose: Maintenance Related Customer: AM City: CMS Purpose: Maintenance Re

164.0

Feet:





Protect

Your

Permit



Right the first time ?



<u>Case Study</u>: Survey Inspections find

- 95% of HGI are set-up with limited/difficult access
- Only 3 compartment sink is connected
- Not on a proper cleaning frequency!

Findings:



<u>Case Study</u>: Survey Inspections find:

- 89% of GGIs have too many concrete risers
- 65% have accessibility problems due to landscaping
- 96% are not maintained effectively
- How many are already leaking?



Short of getting inside

 Proper cleaning is not happening



• Long Term Investment Cut from 30-40 to 7-15 years





Where's the accessibility to PRESSURE WASH Did this really get dug out for every service?









What issues is this Creating































Compliance of the local Sewer use Ordinance





Challenges & Opportunities

- Regulatory complexity and lack of alignment
- Costs, Capacity and Compliance
- Retrofitting existing problems, costs and incentives
- Education and outreach
- Plan review and support
- Effective Sizing
- Energy Recovery



Western States Alliance

Never ever give up!

